**I want to thank you for going well above expectations** to help me resolve our problems. It was eye-opening to see 2 extremes when working with your company & working with our security company. Thank you for being willing to do whatever it took to help!! Also, I want to tell you how friendly, knowledgeable and helpful Craig was during both the estimate process and the installation. We are very happy with our new door, opener, and most of all the outstanding customer service we received from your company. **Sarah B 4-8-2014 Burleson**

**This is the company to call!** Texas Overhead Door repaired a broken spring on my garage door. They were very professional and responsive. When they came out they had all of the parts that they needed to get the job done that same day. Everything was cleaned up very nicely and they explained everything. I appreciated that they left me some lubrication for the door that was not even a part of the job and do not charge me for it. My garage door is operating perfectly. If you have an issue with your garage door, this is the company to call! **Jim P. Arlington 4-3-2014**

**A good job.** Texas Overhead Door came once to do a repair, and they did a good job. **Sally S. Cleburne 4-2-2014**

**Did what they said they were going to do.** I called Texas Overhead Door and told them I had a broken spring. The guy came out that day and knew exactly what I needed. It cost what they said it. **Scott F.** **Burleson 4-2-2014**

**Did what they claimed!** I've already recommended Texas Overhead Door to others! It was my first time using them. They had sent a value pack of coupons in the mail at my office. I had shopped around and looked at all the experiences and comments from other customers, what their rating was at the Better Business Bureau and comments there. I called around and they were priced right around the same. It seemed okay so I made the decision go with them. When the gentleman came, he knew exactly what was wrong just by looking at it: he opened and closed it a few times and said this is what you need, made suggestions, and it's been great ever since. He was nice and professional and treated me like I was his best friend. **Brian W. Fort Worth 3-31-2014**

**Very satisfied** I’m glad I hired Texas Overhead Door. I've used them a couple of times to have my old garage door repaired and then I ended up just having them install a new one for me. It runs perfectly! They were very responsive and able to schedule me in very easily. I thought the prices were very fair and I was happy with the service from beginning to end. I'd definitely recommend them. **Clayton B. Joshua 2-21-2014**

**It was excellent! I had no problems.** Texas Overhead Door was great! I had to get my garage door replaced so on a friend's recommendation I called them and they were able to provide me with an estimate over the phone. The estimate was fine. They actually came out a day early which was perfect because an ice storm arrived the next day. The technician who came out was prompt, did the work properly, cleaned everything up and finished it. It was done completely to my satisfaction. **Carol T Grand Prairie 4-17-2014**

**Always been good** Texas Overhead Door has always been good. They came in the first time and fixed our old garage door and then that broke from the storm so they came in and replaced it. We've just been happy with the work they've done. They do good work and they do follow ups. They call to see how the door is working. I don't know any businesses that do that but they did which is great. **Jen T Fort Worth 4-11-2014**

**He knew what he was doing.** Texas Overhead Door came out to service my garage door. It lasted for a while, but then I started to have to same problems. He came out again, brought a new door, and replaced the whole system. He was really good, really fast, and he knew what he was doing. **Clyde W. Fort Worth 4-10-2014**

**Professional and caring service Overall** I have had a pretty positive experience with Texas Overhead Door's and the service they provided. They came and corrected the door without replacement, and relieved the issue in an efficient and speedy manner. The young man who came out was very knowledgeable, sighted the issue right away and worked to correct it as quickly and professionally as he could. I would recommend this service to anybody else in the area or state looking for garage door replacement or servicing, these guys saved me some hassle and I appreciate the work they have done. **Jim V Fort Worth 4-8-2014**

**Excellent** Texas Overhead Door came out like they said they would, right on time, took down the door and put a new one right up. It was a real professional job. **JD D Westward 4-2-2014**

**Great experience!** The gentleman from Texas Overhead was great! He was very friendly, made you feel like he knew what he was doing, and made the whole process really simple. **Lawanda Galveston 2-24-2014**

**Truly fantastic!** The technician from Texas Overhead Door was very knowledgeable. My garage door had some problems where the light wouldn't come on, I couldn't open it from the inside and the remote didn't work. They had some services available that were a little higher than I wanted to pay, but he let me know what would best for me, which wasn't the highest priced service. He gave me options, and I really liked that. Usually places just charge you the highest service. He put in a new motor, gave me a new remote and programmed the door to open for my vehicle, which I didn't have before. He didn't just come and replace a panel. He showed me what was wrong and what he was doing. He really went above and beyond! He could have done the more expensive service, but he gave me my options. I was very impressed with that. It was a truly fantastic experience! **Paris C Burleson 2-19-2014**

**Will call again if need help** Texas Overhead Door came out and replaced the broken springs on my garage door. It was the first time I've used them since they installed the door. The young man who came out was great. He was very personable, and he took the time to explain things to me. The work he did was great, so if I need help again they're who I'm calling! **Larry S Benbrook 2-18-2014**

**Have to bring them back** Texas Overhead Door replaced a spring on my garage door and it turned out very good. I like they understood the urgency of it all. It was over the weekend, a late Friday and they said the first opening they had was on Tuesday but they called back and said they could get to me now. **Tom M North Richland Hills**

**Good experience.** Texas Overhead Door installed a completely new garage door and converted two others into one door. The reason I gave a four for the total experience is because we didn't hear from them in a timely fashion about when the door was supposed to be in. **Kathy B. Fort Worth2-11-2014**

**Thorough and pleasant!** Texas Overhead Door came out on the day I called them, so I didn't have to wait. They had someone out immediately to discover what needed to be done and what size door was needed. We made a decision, and it was that fast! I went into the showroom and chose the color I wanted. We made our first payment, and as soon as the doors came in, they put them up. They are good, Christian people, and I trust them. They have excellent customer service! **Jerry L Burleson 2-4-2014**

**Easy job!** My garage door wasn't closing all the way and part of the roller needed to be replaced. It was a quick job and the guy that Texas Overhead Door sent out was fabulous. **Shelly** **S Fort Worth 2-3-2014**

**Quick and reliable!** We've used Texas Overhead Door twice in the last six years. Every time we've called them, they come out, figure out what's wrong and do what they have to do. They are quick and reliable. **Rudy L Cleburne 1-30-2014**

**They're great!** I've used Texas Overhead Door three times. Recently when I used them, I was able to use a coupon, and I saved quite a bit on money. Whenever I call them, they arrive promptly and do a terrific job! They are reasonable know their business philosophy and their intentions, so I am going to stay with them! They have done a terrific job for me. You can always depend on them, so I would highly recommend them! They are prompt, fair and honest! **Katherine T Fort Worth 1-28-2014**

**A very good experience!** I bought two garage doors from Texas Overhead Door. I have an old house, so they came out and measured to make sure the doors were going to fit. They had to make some adjustments, as they told me they might. The guy who came out to install the doors was neat and courteous, and he did a good job. **Steve G. Crowley 1-15-2014**

**Prompt and always treated me well** Texas Overhead Door is a prompt service. There were a few little issues but they were prompt to take care of it. The ladies up front are nice as well. I've been doing business with them for over 15 years and they've always treated me well. **Mark Williams Construction Company Incorporated Cleburne 1-9-2014**

**Exciting!** It was a great experience overall. I appreciated their service and how prompt they were. I highly recommend their services to anyone who is looking for efficient and composed individuals who are willing to go the extra mile to get the job done. **Mark Cleburne 1-6-14**

**No-nonsense, top quality service** Texas Overhead Door is just wonderful. They offered us an excellent product within our budget and the installation was nothing short of perfect. Everything there is very friendly and helpful. The gentleman who installed our garage door did a wonderful job. He was very thorough and actually went above and beyond my expectations. The door is very quiet and smooth. If you want no-frills, fantastic service from people who are straightforward and professional, I'd recommend Texas Overhead Door. **Susan V Cleburne 1-3-2014**

**You won't be disappointed** We've been using Texas Overhead door for 30 years now. They install and repair the overhead doors for my house, my parents' house, the lake houses we own, and our businesses. They really are a reliable company. They'll notify you before they arrive and show up and do the job immediately. Eric is wonderful about keeping in contact whenever we have questions. We love the doors and they open smoothly and quietly. No need to call anyone else. **Brent D. Burleson 12-26-2013**

**This is a good company with a good reputation.** A little while ago, my garage door wouldn't shut all the way. It would stop itself before it was closed. Texas Overhead Door thought it was the computer board on the top of the ceiling opener, so I ended up having them put up another opener. Well, it turned out it wasn't that. They told me I would need to get an electrician. Texas Overhead Door refunded my $200 for the service. They are really good about coming out when you need them. I had a spring break a couple weeks ago, and they had someone out within only two hours. This is a nice business. **Claudene Burleson 12-24-2013**

**EXCEPTIONAL SERVICE!!!** My door springs broke on a Friday and Texas Overhead Door fit me in for the repair. Their service and quality of work is exceptional and they even let me use my Valpak coupon! Service and value...you can't get any better than that!! I would highly recommend them. **Theresa M Mansfield 12-19-2013**

**Excellent customer service!** Texas Overhead Door has excellent customer service. All they did was give me a garage door opener. It turned out fine. They're really, really quick. They were out of here really fast! **Heather A Crowley 12-13-2013**

**I have no complaints. They've always come out here and done what was needed.** Texas Overhead Door has done a good job for me. I had a spring break, and they came out and fixed it. Before that, the door wasn't opening as well as it should. My stepson tried to fix it and made it worse. He suggested I call Overhead and have they come out. With both problems, they showed up in a reasonable amount of time. It took them no time to fix things. **Bill A Burleson 12-10-2013**

**The only overhead door people to use!** Texas Overhead Door was great! They've done several different things for me over the last couple years. At my home, they put in a two car garage door. They installed the door, hanger and motor. Everything went well. They were very competitively priced. They also installed one door in another house, where they did the same type of installation for a very competitive price. I even had an episode with them where out of my own dumb luck I messed up one of the doors. They came out and replaced the broken part, charging me the trip fee, which I deserved since it was my fault. I continue to use Texas Overhead Door because of their customer service and their knowledge of their products. They're the only way to go. They're competitively priced. They're not trying to make a killing on one garage door, and they do what they tell you they will do. **Joey A Crowley 12-9-2013**

**Good. Needed more information.** Texas Overhead Door installed a garage door for me. The worker who came by was nice and did a good job. I wish I had gotten all the information about the entire cost at the time of the purchase. Other than that, it was fine. **Joe A Burleson 12-6-2013**

**Prompt and fair with quality workmanship.** I've had Texas Overhead Door install more than one garage door for me through the years. They come out and install doors, door closers, and stuff like that. They've probably done about five or six door projects for me at this point. It's all about the quality of their workmanship. They are also there when they say they will be and offer fair prices. **Trey K Cleburne 12-5-2013**

**It has been good!** We used Texas Overhear Door several years ago, so this was the second door they've put in for us. They were very prompt and did what I wanted. I would highly recommend them! **Anita S. Fort Worth 12-3-2013**

**Quality service** Texas Overhead Door is very easy to work with. They were recommended to us by our contractor, and they replaced my son's garage door with a brand new, insulated, double door. The installation process went really well. The guys they sent were knowledgeable and knew what they were doing for sure. The new door looks, and works, great! Sometimes companies send out people who may not be very well-trained, and you end up in a situation where the customer may know as much as the installer. That was not the case here. The technicians from Texas Overhead Door were very knowledgeable about what they were doing. I think we got a really good door for our dollar. **Joann C. Fort Worth 11-27-2013**

**Great, fast service** I was so happy with my experience with Texas Overhead Door. I called them about a door that had been run into by someone. Two of the panels were bent, and the door was just a mess. Their guy came out and took it down and put up the new one. It was just the one guy, and he was very fast and efficient. It didn't take him long, only a couple of hours, and it was an 18 foot door. Those types of doors aren't always done right, but he did a great job. I highly recommend Texas Overhead Door. They provide you with reputable, good, fast service. They know what they are doing. You're not going to get anybody better. **Richard M Fort Worth 11-26-2013**

**Good information. Pleased with pricing, the man who came, and quick solution.** I used Texas Overhead Door to have a brand new double door installed, including a whole new track. The only problem was I had to call them back because the guy should have screwed the track more securely. He showed right up as soon as possible and got it fixed. It was great. **Rodney M Bedford 11-22-2013**

**Door installation** Enjoy working with this company **David S. Burleson 11-19-2013**

**It was worth it** Texas Overhead Door installed a garage door on one side and a garage door opener on the other side of our garage. It went fine. But the technician didn't have the light bulb for the unit. He told me he would bring one out, but he didn't. Then he said he would send one, but he didn't. So we didn't have light on the one side for a while. Otherwise it was good. They came out quick and did everything fine. **Nicole R Burleson 11-19-2013**

**All About Customer Satisfaction** Texas Overhead Door was quick to respond (same-day) and handled our repair in one trip. They went above and beyond in their fix. I recommend them to anyone seeking garage door replacement and / or repair. **Bradley F Burleson 11-19-2013**

**Texas Overhead Door -- best service and prices** We have used Texas Overhead Door for all our residential garage door needs -- both new and repair. They always deliver on what they promise at a competitive rate. I would not hesitate to recommend them to anyone. **Art B Burleson 11-19-2013**

**I always call them.** Texas Overhead Door is a very accommodating service. When your garage door isn't working, you need it fixed quickly to come and go conveniently. They are great at getting you scheduled so you can be on your way again. **Melanie G. Burleson 10-28-2013**

**Impressive service.** Texas Overhead Door came in and put insulation in my garage door. My garage was too hot in the summer and too cold in the winter. We were losing energy through the house and garage, so they put insulation panels on. I'm glad they did it; it would have been too much of a job for me. They did an excellent job with the insulation and gave me tips on how to insulate the garage area if I needed too in the future. They also adjusted my garage door motor and replaced a spring for me that was worn out. Since they've done the work, the garage door performance has been excellent and I can tell a difference in the temperature in the garage. They were friendly, courteous, and professional. **Rashad A Crowley 10-23-2013**

**They fixed all of our door's problems.** Texas Overhead Door came because we would close our door, and it would come right back up by itself. They thought they'd fixed it, but we did have to have them come back a second time. In the end, they installed a new chain drive system. Everything works just fine now! **Sharon A Burleson 9-24-2013**

**I haven't found anybody else that is better on pricing, help, and support.** Originally I had called another door company and found out they just operate out of a home. They had a similar name to Texas Overhead Door, and so in my research as I was trying to find this place I actually found Texas Overhead Door. I called them and told them what had happened. We had a situation with a backdoor in my shop where I had gotten some misinformation. They felt bad that I had gotten that misinformation, so they immediately sent a tech out to my home to measure my doors. They had some suggestions and recommended I have a different style door put in. Because of this misinformation, they gave me a discounted price on my door. I didn't even have to be home for the install. I came back and it was done and everything was nice, square, and rolled nice. I was very pleased with everything: the pricing, installation, and support. **Keith H Benbrook 9-23-2013**

 **They're great!** We had a great experience with Texas Overhead Door as usual. We've worked with them before and always enjoyed their service. They're a great company and I recommend them highly. **Dorcas W Burleson 8-27-2013**

**5+ recommendations! I had no problems whatsoever.** Texas Overhead Door's people picked up after themselves and didn't leave any mess. They were very efficient. They showed me how to work the new door and how the buttons and lights worked, leaving nothing out! **Pat H. Burleson 8-22-2013**

**Quick and courteous.** We needed a door replaced. Texas Overhead Door came out pretty quickly. They came and installed the door in thirty minutes, so it was a quick turnaround. They had replaced the door two or three years prior. So we had used them before and when the door broke again, their sticker was on the door. They were quick and dependable and their people were courteous. **Mark K Arlington 8-16-2013**

**Very pleasant experience. When we have to do garage work in the future, they will be our contractor of choice.** Texas Overhead Door was prompt and very efficient. I used them working as a contractor. They took care of our customers and did everything they said they would do in the time frame they said they would do it.

I'm a general contractor on insurance claims. I used them to replace garage doors with storm damage. They replaced the doors very quickly. We were very pleased and will continue to use their service. I have a couple of customers who filed their own insurance claims and I've recommended they call them if they don't want to go through us. They guys were very courteous, professional, and prompt and the pricing was very competitive. **Jimmy L Cleburne 8-13-2013**

**Excellent job** Texas Overhead Door replaced the entire railing, spring rail and the door. They did a good job. Everybody was nice and polite. **Gloria C Burleson 8-7-2013**

**Texas Overhead Door did a great job**. The salesperson I talked to was friendly and very respectful toward me. **Clint F. Cleburne 8-2013**

**Always great** Always great service on everything. **John D Arlington 11-24-2013**

**Good response** Good response time and great service. **Pat P Burleson 11-22-2013**