Hello Jerrilyn,  
  
Wow!  We arrived home last night and are thrilled with our floor.  Apparently you sent the best crew out here to help us because our friends who live downstairs thought they were top notch.  Thank you much!  We know that there were sections of the floor that were horrific to work with so we appreciate the extra effort your crew took to make it look good despite the problems.  Please give them an extra popsicle for their above and beyond!!:)  
  
We are so pleased to have accidentally found you on the internet and feel assured you were the best match for our floor.  Feel free to use us as a reference.  I believe finding your company was Providential.  
  
Thanks again,  
  
Lisa D.